

DISCLOSURE ABOUT OUR SERVICES

About John Hollis - Mortgage Adviser

John Hollis - Mortgage Adviser is a trading style of JILA Financial Services Ltd. We pride ourselves in helping customers navigate their mortgage needs with ease and confidence. Whether you're purchasing a new home, refinancing an existing loan, or exploring additional borrowing options, our expert team is dedicated to finding the most suitable solutions tailored to your financial goals.

Services we provide

MORTGAGES

We will advise and make a recommendation for you after we have assessed your needs.

For the following areas, we offer mortgages from a comprehensive panel of lenders representing the whole market, but not including mortgages that you can only obtain by going direct to a lender;

- Regulated residential mortgages for purchases, remortgages and product transfers that are used for non-business purposes.

GENERAL INSURANCE

We will advise and make a personal recommendation for you after we have assessed your needs.

FOR HOME BUILDING AND CONTENTS INSURANCE WE OFFER PRODUCTS FROM

- Paymentshield
- LV=

Fees and Charges

Service	Fee	Due at	Refund options	Refund conditions
Purchases	£395.00	On Completion	Non-Refundable	No conditions
Re-mortgage with additional borrowing	£395.00	On Completion	Non-Refundable	No conditions
Adverse Cases	£695.00	On Completion	Non-Refundable	No conditions
Product Transfers	No Fee			
Like for Like Re-Mortgages	No Fee			
Mortgages	In addition to the fees stated above, John Hollis - Mortgage Adviser, which is a trading style of JILA Financial Services Ltd, will also receive commission from the mortgage lender			

WHO REGULATES US?	<p>John Hollis - Mortgage Adviser is a trading style of JILA Financial Services Ltd which is an appointed representative of H L Partnership Limited, 6 Merus Court Leicester LE19 1RJ, England, which is authorised and regulated by the Financial Conduct Authority. H L Partnership Limited's FCA number is 303397.</p> <p>HL Partnership is registered in England and Wales with 5011722. Registered office 6 Merus Court Leicester LE19 1RJ.</p>
What to do if you have a complaint	<p>If you wish to register a complaint, then please contact our network HL Partnership:</p> <p>In writing - The Complaints Department, HL Partnership Unit 1, 6 Merus Court, Meridian Business Park, Leicester, LE19 1RJ</p> <p>By email - complaints@hlpartnership.co.uk</p>

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	<p>By phone - Telephone: 03300 552 651 We'll always try to resolve your complaint, but if for any reason your complaint can't be resolved then you may be entitled to refer it to the Financial Ombudsman Service.</p>
<p>Are we covered by the Financial Services Compensation Scheme (FSCS)?</p>	<p>We are covered by the FSCS. You may be entitled to compensation from the scheme if we cannot meet our obligations. This depends on the type of business and the circumstances of the claim.</p> <p>Insurance - Insurance advising and arranging is covered for 90% of the claim with no upper limit. For compulsory classes of insurance, insurance advising and arranging is covered for 100% of the claim, without any upper limit. Further information about compensation scheme arrangements is available from the FSCS.</p> <p>Mortgages - Mortgage advising and arranging is covered up to a maximum limit of £85,000. Further information about the compensation scheme arrangements is available from the FSCS.</p>

Privacy Statement

To understand how we will handle your personal data and protect your privacy, please follow the link below to view our privacy statement.

<https://www.johnhollismortgages.co.uk/blank-page>